

Orion StarBack automates your Returns processes across multiple channels ensuring that you know what is coming back, why it is coming back and where it is coming back from along with a full audit trail.

Managing the reverse flow of product is now an essential ability for companies and an important area of strategic advantage. By capturing the reasons for returns you are able to better monitor quality, performance and also learn more about your customers purchase and return pattern.

Orion StarBack:

- **Automates** the process generating authorizations based on pre-established internal or vendor rules
- **Consolidates shipments** to vendors/3rd parties consistently applying return policies
- **Increased visibility** and real-time tracking audit
- **Improves re-shelving** cycles
- **Management of disposal**, End of life product automatically consigned and tracked.
- **Optimum carrier** and route selection
- **Total** end to end visibility and management of the process.