

### Scenario

Our client is an international provider of technical logistics services to major multinationals, including the provision of European parts stockholding and distribution.

They wished to improve tracking through their warehouses to:

1. Improve productivity
2. Implement a major new service.
3. Support the tracking needs of their clients.

### The Solution

**ORION** produced a detailed specification based on the **StarTech**, **StarLog** and **StarStock** modules from the

#### **Orion Star range**

of web based software solutions. This included

- **Control Panels** for monitoring demanding service levels for pick and despatch.
- **A Request Entry form** that could identify the nearest three locations stocking the required parts.
  - **Load details** of requests from the clients own system
  - Extend item tracking to **utilise 3rd-party barcodes** already on the items such as Carrier Tracking Labels or the Manufacturers Part Numbers.
  - Automatically log and **report exceptions** such as late picks.
  - **Production of ID Cards** for their own and their Clients engineers that were integrated with the tracking.

In the office environment they deployed the application on their existing network. In the Warehouse environments they chose to access the tracking system using Intermec wireless

hand held PCs

The system was successfully implemented and rolled out to 100 locations within 4 months.